



8497 Pippin Rd • Cincinnati, OH 45251
(513) 522-2556 www.hanksautobodyinc.com

Warranty Agreement

WARRANTY AGREEMENT BETWEEN HANK'S AUTO BODY INC. AND:

Name: _____ Phone: _____
 Date In: _____ Date Out: _____
 Vehicle: _____ Milage: _____
 Vin #: _____ Repair Order #: _____

Except for the rust repair, said shop warrants all repairs on the aforementioned vehicle with a national limited lifetime repair warranty against workmanship. Defects in parts and materials will be subjected to the terms as extended by the manufacturer.

The undersigned certifies that your vehicle was repaired using the latest technologies, and that the repairs meet generally accepted standards for safe, proper repair as recognized within the collision repair industry.

If you should have any problems with any of the repairs made to your vehicle, please return it to Hank's Auto Body for inspection.

WARRANTY AUTHORIZED BY: _____ **TITLE:** _____

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BECAUSE OF STATE LAWS. WARRANTY TERMS:

- (1) This warranty covers materials and labor to correct any defect in workmanship arising from repairs performed under the original repair order. It does not cover incidental losses, i.e., loss of earnings, per diem expenses, or claims of any other nature. Our obligations under this warranty are limited to replacing or repairing defective parts or materials under the manufacturers' warranty and in correcting defectively furnished labor.
- (2) This warranty is only extended to the above listed customer and is not transferable.
- (3) The work performed could fail due to no fault of the repairing facility. Adjacent or unrelated parts to the repaired areas could fail, causing damage to the original repair. Under these circumstances the warranty will not apply.
- (4) In no event should the parts warranty extend beyond the terms offered by the manufacturer.

PROPER MAINTENANCE INSTRUCTIONS TO CUSTOMER:

- (1) Vehicle should be washed frequently.
- (2) Vehicle should be waxed seasonally, or at least at six months intervals.
- (3) Salt, chemicals, tree sap, environmental exposure and other foreign matter must be removed immediately from vehicle surface.
- (4) Dents, chips and scratches must be repaired to keep warranty valid.
- (5) Any damage caused by neglect, abuse or misuse is not covered under this warranty.

TO OBTAIN WARRANTY SERVICE:

The itemized copy of the repair bill must be kept with this warranty and presented when bringing vehicle in for repairs.